

# inbound®guest

2010



**medical benefits** for non-u.s. citizens visiting the u.s.  
foreign visitors traveling to the u.s.: emergency • medical evacuation • repatriation  
24 hour assistance service • scheduled benefit coverage



SEVEN CORNERS

## why choose seven corners?

### why you need this program.

The United States offers the most comprehensive medical care, but it is often complicated as well as very expensive. For a visitor to the United States, or a recent immigrant, finding an insurance program that is easy to understand and reasonably priced is often difficult.

As a solution, Inbound® Guest was developed to provide a simple and affordable program to visitors and immigrants.

This is a brief description of the Inbound® Guest program. Detailed wording is outlined in the Program Summary, which will be e-mailed to you once you have enrolled in Inbound® Guest.

### eligibility

This program is available to non-United States citizens who come to the U.S. for business, pleasure, to study, or to immigrate. The program must become effective within 180 days of arrival in the United States.

## description of coverage

### period of coverage

You may initially enroll in Inbound® Guest for as little as 5 days and up to maximum of 180 days. Total period of coverage for Inbound® Guest cannot exceed 180 days (*in order to reapply after the 180 days, you must first return to your home country.*)

**effective date** - Your coverage will begin on the latest of the following:

1. Your departure from your Home Country; or
2. The date your Application and premium are received by Seven Corners; or
3. The date your Application and premium are accepted by Seven Corners; or
4. The date you request on the Application.

**expiration date** - Your coverage will end on the earlier of the following:

1. The date shown on the Insurance Confirmation Card, for which premium has been paid; or
2. The date you return to your Home Country; or
3. 6 months after your original Effective Date; or
4. The day an insured becomes a U.S. citizen or is considered a U.S. resident by the state where they are residing; or
5. The date of entry into active military service.

Upon each renewal, the rates, benefits, and program in general are subject to change.

### schedule of benefits

If your covered Injury or Sickness requires treatment by a physician, this program will provide benefits up to the scheduled amount, as listed in the Schedule of Benefits, which exceed the chosen Per Person Deductible (*\$0, \$50 or \$100, or a \$200 deductible for age 70 and over*) for each Injury and each Sickness and which are incurred within the 26 weeks following the Injury or Sickness. Payment for any covered service will not exceed the Benefit Maximum shown. The maximum amount payable for all benefits will be no more than \$45,000, \$65,000, \$85,000 or \$120,000 for each Injury and each Sickness.

For persons age 70 and over, the maximum benefit limit is \$40,000 or \$60,000 for each Injury or Sickness. The period in which covered expenses must be incurred is 26 weeks following the Injury or Sickness, and a separate schedule applies.

# covered services injury and sickness benefit maximums

Age 14 days to Age 69	Plan A	Plan B	Plan C	Plan D
<b>INPATIENT</b>	<b>\$45,000 Max per Injury/Sickness</b>	<b>\$65,000 Max per Injury/Sickness</b>	<b>\$85,000 Max per Injury/Sickness</b>	<b>\$120,000 Max per Injury/Sickness</b>
Hospital Room & Board including miscellaneous	Up to \$1260/day, 30 day max	Up to \$1565/day, 30 day max	Up to \$1785/day, 30 day max	Up to \$2340/day, 30 day max
Hospital Intensive Care Unit	Additional \$595/day, 8 day max	Additional \$720/day, 8 day max	Additional \$790/day, 8 day max	Additional \$1020/day, 8 day max
Surgical Treatment	Up to \$2970	Up to \$3960	Up to \$4840	Up to \$6600
Anesthetist	Up to \$740	Up to \$990	Up to \$1210	Up to \$1650
Assistant Surgeon	Up to \$740	Up to \$990	Up to \$1210	Up to \$1650
Physician's Non-Surgical Visits	Up to \$50/visit, 1/day, 30 visits max	Up to \$65/visit,1/day, 30 visits max	Up to \$75/visit, 1/day, 30 visits max	Up to \$100/visit, 1/day, 30 visits max
A Consulting Physician, when requested by attending Physician	Up to \$405	Up to \$465	Up to \$485	Up to \$600
Private Duty Nurse	Up to \$495	Up to \$550	Up to \$550	Up to \$660
Pre-Admission Tests w/in 7 days before Hospital admission	Up to \$990	Up to \$1100	Up to \$1100	Up to \$1100
<b>OUTPATIENT</b>				
Surgical Treatment	Up to \$2970	Up to \$3960	Up to \$4840	Up to \$6600
Anesthetist	Up to \$740	Up to \$990	Up to \$1210	Up to \$1650
Assistant Surgeon	Up to \$740	Up to \$990	Up to \$1210	Up to \$1650
Physician's Non-Surgical / Urgent Care Visits	Up to \$50/visit, 1/day, 10 visits max	Up to \$65/visit, 1/day, 10 visits max	Up to \$75/visit, 1/day, 10 visits max	Up to \$100/visit, 1/day, 10 visits max
Diagnostic X-rays & Lab Services	Up to \$405 - Additional \$250 - One Cat scan, PET scan or MRI	Up to \$465 – additional \$375 - One Cat scan, PET scan or MRI	Up to \$485 - Additional \$450 - One Cat scan, PET scan or MRI	Up to \$600 - Additional \$500 - One Cat scan, PET scan or MRI
Hospital Emergency Room (all expenses incurred therein)	Up to \$295	Up to \$395	Up to \$485	Up to \$660
Prescription Drugs	Up to \$90	Up to \$115	Up to \$135	Up to \$180
Outpatient Surgical Facility	Up to \$900	Up to \$1030	Up to \$1070	Up to \$1320
<b>OTHER TREATMENT &amp; SERVICES</b>				
Ambulance Services	Up to \$450	Up to \$450	Up to \$450	Up to \$450
Initial Orthopedic Prosthesis/brace	Up to \$990	Up to \$1160	Up to \$1240	Up to \$1560
Chemotherapy and/or radiation therapy	Up to \$990	Up to \$1175	Up to \$1275	Up to \$1620
Dental Treatment for Injury to Sound, Natural Teeth	Up to \$550	Up to \$550	Up to \$550	Up to \$550
Mental & Nervous Disorder & Substance Abuse	Same as any Sickness	Same as any Sickness	Same as any Sickness	Same as any Sickness
Physiotherapy	Up to \$40/visit, 1/day, 12 visits max	Up to \$40/visit, 1/day, 12 visits max	Up to \$40/visit, 1/day, 12 visits max	Up to \$40/visit, 1/day, 12 visits max
Emergency Evacuation	\$50,000	\$50,000	\$50,000	\$50,000
Repatriation of Remains	\$7,500	\$7,500	\$7,500	\$7,500
AD&D Principal Sum	\$25,000 Common Carrier	\$25,000 Common Carrier	\$25,000 Common Carrier	\$25,000 Common Carrier

If an insured person turn 70 years old during the purchased coverage period, the 70 and over benefit schedule becomes effective upon the day the insured turns 70. Individuals with the \$85,000 or \$120,000 per injury or sickness policy maximum will receive the \$60,000 per injury or sickness schedule for age 70 and older. Individuals with the \$45,000 or \$65,000 per injury or sickness policy maximum will receive the \$40,000 per injury or sickness schedule for age 70 and older.

## covered services injury and sickness benefit maximums (cont.)

<b>Age 70 to Age 99</b>	<b>Plan J</b>	<b>Plan K</b>
<b>INPATIENT</b>	<b>\$40,000 Max per Injury/Sickness</b>	<b>\$60,000 Max per Injury/Sickness</b>
Hospital Room & Board including miscellaneous	Up to \$870/day, 30 day max	Up to \$1260/day, 30 day max
Hospital Intensive Care Unit	Additional \$380/day, 8 day max	Additional \$550/day, 8 day max
Surgical Treatment	Up to \$2285	Up to \$3300
Anesthetist	Up to \$570	Up to \$825
Assistant Surgeon	Up to \$570	Up to \$825
Physician's Non-Surgical Visits	Up to \$45/visit, 1/day, 30 visits max	Up to \$65/visit, 1/day, 30 visits max
A Consulting Physician, when requested by attending Physician	Up to \$330	Up to \$480
Private Duty Nurse	Up to \$375	Up to \$450
Pre-Admission Tests w/in 7 days before Hospital admission	Up to \$775	Up to \$775
<b>OUTPATIENT</b>		
Surgical Treatment	Up to \$2285	Up to \$3300
Anesthetist	Up to \$570	Up to \$825
Assistant Surgeon	Up to \$570	Up to \$825
Physician's Non-Surgical / Urgent Care Visits	Up to \$45/visit, 1/day, 10 visits max	Up to \$65/visit, 1/day, 10 visits max
Diagnostic X-rays & Lab Services	Up to \$330 - Additional \$250 - One Cat scan, PET scan or MRI	Up to \$480 – additional \$300 - One Cat scan, PET scan or MRI
Hospital Emergency Room (all expenses incurred therein)	Up to \$208	Up to \$300
Prescription Drugs	Up to \$65	Up to \$95
Outpatient Surgical Facility	Up to \$705	Up to \$1020
<b>OTHER TREATMENT AND SERVICES</b>		
Ambulance Services	Up to \$450	Up to \$450
Initial Orthopedic Prosthesis/brace	Up to \$705	Up to \$1020
Chemotherapy and/or radiation therapy	Up to \$705	Up to \$1020
Dental Treatment for Injury to Sound, Natural Teeth	Up to \$550	Up to \$550
Mental & Nervous Disorder & Substance Abuse	Same as any Sickness	Same as any Sickness
Physiotherapy	Up to \$40/visit, 1/day, 12 visits max	Up to \$40/visit, 1/day, 12 visits max
Emergency Evacuation	\$50,000	\$50,000
Repatriation of Remains	\$7,500	\$7,500
AD&D Principal Sum	\$25,000 Common Carrier	\$25,000 Common Carrier

## description of coverage

### renewal

You will have the option to renew in whatever increment you choose (*Minimum 5 day purchase*). There is a \$5 administration fee each time you renew. Again, the total period of coverage for Inbound® Guest cannot exceed 180 days.

### emergency medical evacuation expenses

The program will pay up to \$50,000 in Covered Expenses incurred if any covered Injury or Sickness originating during the Period of Coverage results in the Medically Necessary Emergency Medical Evacuation or Repatriation of the Insured Person (*the Insured Person's medical condition warrants immediate transportation from the medical facility where the Insured Person is located to the nearest adequate medical facility where medical treatment can be obtained*). The benefit must be ordered by the Assistance Company in consultation with the Insured Person's local attending Physician. \*

### repatriation of mortal remains expenses

The program will pay the reasonable Covered Expenses incurred, up to a maximum of \$7,500, to return the Insured Person's remains to his/her Home Country if he or she dies.\*

### common carrier accidental death & dismemberment (ad&d)

Accidental Death and Dismemberment shall apply to covered accidents sustained by an insured person while riding as a passenger in or on any land, water or air conveyance operated under a license for the transportation of passengers for hire. A loss must occur within 365 days after the date of accident causing the loss:

For Loss of:	Indemnity:
Life	Principal Sum
Both Hands or Both Feet or Sight of Both Eyes	Principal Sum
One Hand and One Foot	Principal Sum
Either Hand or Foot and Sight of One Eye	Principal Sum
Either Hand or Foot	One-Half the Principal Sum
Sight of One Eye	One-Half the Principal Sum

\* NOTE: If event of an Emergency Medical Evacuation or Repatriation of Mortal Remains benefit is needed or utilized, arrangements must be made by the Assistance Service Provider.

## exclusions and limitations (cont.)

### exclusions

No benefits will be paid for loss or expense caused by, contributed to, or resulting from:

1. Pre-existing Conditions;
2. Any expenses incurred when travel was undertaken solely for the purpose of obtaining medical treatment or while traveling against the advice of a Physician;
3. Expense incurred within the Insured Person's Home Country or country of regular domicile;
4. Routine physicals, inoculations, or other examinations where there are no objective indications of impairment of normal health, or well baby care, new-born baby care; well-baby nursery and related Physician charges;
5. Prescriptions or fitting of eyeglasses and contact lenses; eye examinations; or other treatment for visual defects and problems. "Visual defects" means any physical defect of the eye which does or can impair normal vision;
6. Hearing examinations or hearing aids; or other treatment for hearing defects and problems. "Hearing defects" means any physical defect of the ear which does or can impair normal hearing;
7. Dental treatment, except as the result of injury to sound, natural teeth;
8. Services or supplies performed or provided by a Member of the Insured Person's family, or anyone who lives with the Insured Person;
9. Expenses which were not recommended, approved and certified as Medically Necessary and reasonable by a Physician;
10. Weak, strained or flat feet, corns, calluses, or toenails;
11. Cosmetic surgery, or treatment for congenital anomalies (*except as specifically provided*), except reconstructive surgery as the result of a covered Injury or Sickness. Correction of a deviated nasal septum is considered cosmetic surgery unless it results from a covered Injury or covered Sickness;
12. Elective Surgery and Elective Treatment;
13. Drug, treatment or procedure that either promotes or prevents conception, or prevents childbirth;
14. Injury sustained while participating in professional, sponsored and/or organized Amateur or Interscholastic Athletics;
15. Organ transplants;
16. Any consequence, whether directly or indirectly, proximately or remotely occasioned by, contributed to by, or traceable to, or arising in connection with war, invasion, act of foreign enemy hostilities, warlike operations (*whether war be declared or not*), or civil war; terrorist activity; nuclear, chemical or biological weapons; (*details in program summary*);
17. Participation in a riot or civil disorder, commission of or attempt to commit a felony in the country in which it was attempted or committed;
18. Suicide or attempted suicide (*including drug overdose*), while sane or insane (*while sane in Missouri*), or an intentionally self-inflicted Injury;
19. Expenses of an institution, health service, or infirmary for whose service payment is not required in the absence of insurance;

## exclusions and limitations (cont.)

### exclusions (cont.)

20. Treatment of nervous or mental disorders, except as stated in the Schedule of Benefits, or treatment of alcoholism or drug abuse, except as provided for treatment of mental or nervous disorders, according to the Schedule of Benefits;
21. Loss incurred from riding in any aircraft, other than as a passenger in an aircraft licensed for the transportation of passengers;
22. Treatment services, supplies or facilities in a hospital owned or operated by: a) The Veteran's Administration; or b) A national government or any of its agencies. *(This exclusion does not apply to treatment when a charge is made which the Insured is required by law to pay);*
23. Duplicate services actually provided by both a certified nurse-midwife and Physician;
24. Expenses incurred during a hospital emergency room visit which is not of an emergency nature;
25. Expenses incurred for outpatient treatment in connection with the detection or correction by manual or mechanical means of structural imbalance, distortion or sublimation in the human body for purposes of removing nerve interference and the effects thereof, where such interference is the result of or related to distortion, misalignment or subluxation of or in the vertebral column;
26. Injury sustained while taking part in mountaineering where ropes or guides are normally used, hang gliding, parachuting, bungee jumping, racing by horse or motor vehicle or motorcycle, motorcycle/motor scooter riding, scuba diving involving underwater breathing apparatus *(unless PADI or NAUI certified)*, water skiing, snow skiing, snow boarding and snowmobiling;
27. Treatment paid for or furnished under any other individual, government, or group policy; previous policy; payable under any Worker's Compensation or Occupational Disease Law or Act; or charges provided at no cost to the Insured Person;
28. Expense incurred after the Expiration Date for an Insured Person except as may be specifically provided;
29. Expenses for treatment in connection with alcoholism and drug addiction, or use of any drug or narcotic agent or for Injury or Sickness due wholly or partly to the effects of intoxicating liquor or drugs, unless prescribed by a Physician;
30. Sexually transmitted diseases, including AIDS.
31. Pregnancy expenses or Sickness resulting from pregnancy, childbirth, or miscarriage; or for miscarriage resulting from Injury; or voluntary or elective abortion;
32. Treatment while confined primarily to receive custodial care, educational or rehabilitative care and nursing services in a long term facility, spa, hydroclinic, weight loss clinic, sanatorium, nursing home or similar facilities;
33. Expenses for Speech therapy, Occupational therapy or Vocational Rehabilitation.

## definitions

### definitions

**injury** shall mean bodily Injury listed in the most recent edition of the International Classification of Diseases and caused solely and directly by Accidental, external, and visible means occurring while this Certificate is in force and resulting directly and independently of all other causes resulting in a Covered Event under this Program.

**sickness** shall mean Illness or Disease of any kind listed in the most recent edition of the International Classification of Diseases. All related conditions and recurrent symptoms of the same or a similar condition will be considered one Sickness.

**pre-existing condition** shall mean 1) A condition that would have caused a person to seek medical advice, diagnosis, care or Treatment within the 6 months *(or 12 months for persons ages 70 and older)* prior to the Individual Effective Date of Coverage under this program; 2) A condition for which medical advice, diagnosis, care or Treatment, including Medication, was sought, recommended or received within the 6 months *(or 12 months for persons ages 70 and older)* prior to the Individual Effective Date of Coverage under this program; 3) The symptoms which occurred within the 6 months *(or 12 months for persons ages 70 and older)* prior to the Individual Effective Date of the Coverage under this Certificate would have allowed a person trained in medicine to make a diagnosis of the condition producing the symptoms; 4) A condition which manifested itself within the 6 months *(or 12 months for persons ages 70 and older)* prior to the Individual Effective Date of Coverage under this Certificate;

## additional information

Please be aware that this is not a general health insurance policy, but an interim program intended for temporary use. Inbound® Guest does not guarantee payment to a facility or individual for medical expenses until the Company determines that it is an eligible expense.

### refund of premium

Seven Corners realizes that there is uncertainty in international travel. Refund of total plan cost will only be considered if written request is received by Seven Corners prior to the Effective Date of Coverage. If written request is received after the Effective Date of coverage, the unused portion of the plan cost may be refunded minus a cancellation fee, provided no claim has been submitted to Seven Corners for reimbursement.

### the insurance company

Inbound® Guest is underwritten by Certain Underwriters at Lloyd's of London and is rated A "Excellent" by A.M. Best. In addition to being one of the largest insurance entities in the world, Lloyd's has over 300 years of experience in the international insurance business.

### seven corners

Since 1993, Seven Corners has provided medical insurance to corporations, international travelers, expatriates, students, overseas visitors, immigrants and global citizens. With expertise and efficiency, we've served clients in more than a hundred countries.

In California, operating under Seven Corners Insurance Services.

## plan cost

Daily Rates Effective January 1, 2010

### \$0 Per Injury / Sickness Deductible Per Person Policy Maximum Options

Age	Plan A \$45,000 <i>Daily Rate</i>	Plan B \$65,000 <i>Daily Rate</i>	Plan C \$85,000 <i>Daily Rate</i>	Plan D \$120,000 <i>Daily Rate</i>
2 weeks - 49	\$1.40	\$1.72	\$1.94	\$2.52
50 - 59	\$1.91	\$2.33	\$2.60	\$3.37
60 - 69	\$2.12	\$2.59	\$2.89	\$3.75
Dependent Child (Age 2 weeks - 18)*	\$1.08	\$1.37	\$1.60	\$2.13

### \$50 Per Injury / Sickness Deductible Per Person Policy Maximum Options

Age	Plan A \$45,000 <i>Daily Rate</i>	Plan B \$65,000 <i>Daily Rate</i>	Plan C \$85,000 <i>Daily Rate</i>	Plan D \$120,000 <i>Daily Rate</i>
2 weeks - 49	\$1.17	\$1.43	\$1.61	\$2.08
50 - 59	\$1.59	\$1.94	\$2.18	\$2.82
60 - 69	\$1.77	\$2.16	\$2.42	\$3.13
Dependent Child (Age 2 weeks - 18)*	\$0.90	\$1.14	\$1.33	\$1.76

### \$100 Per Injury / Sickness Deductible Per Person Policy Maximum Options

Age	Plan A \$45,000 <i>Daily Rate</i>	Plan B \$65,000 <i>Daily Rate</i>	Plan C \$85,000 <i>Daily Rate</i>	Plan D \$120,000 <i>Daily Rate</i>
2 weeks - 49	\$1.08	\$1.33	\$1.49	\$1.94
50 - 59	\$1.48	\$1.83	\$2.09	\$2.74
60 - 69	\$1.65	\$2.05	\$2.33	\$3.06
Dependent Child (Age 2 weeks - 18)*	\$0.84	\$1.06	\$1.22	\$1.62

\* Dependent Child rate is applicable when at least one parent will also be covered under Inbound® Guest.

### Monthly/ Daily Premiums for Ages 70 and Older

### \$200 Per Injury / Sickness Deductible Per Person Policy Maximum Options

Age	Plan J \$40,000 <i>Daily Rate</i>	Plan K \$60,000 <i>Daily Rate</i>
Age 70 - 74	\$2.06	\$2.98
Age 75 - 79	\$2.27	\$3.28
Age 80 - 84	\$4.58	\$6.60
Age 85 - 89	\$5.85	\$8.47
Age 90 - 94	\$6.34	\$9.15
Age 95 - 99	\$7.28	\$10.53

## administered by



**SEVEN CORNERS**

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Carmel, IN 46032

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[www.SevenCorners.com](http://www.SevenCorners.com)



## insurance carrier

Inbound® USA is underwritten by Certain Underwriters at Lloyd's of London.

## for additional information

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5529 Barnsley Terrace

Glen Allen, VA 23059

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